

TT Rockstars Parent instructions:

To support the children with learning and practising their times tables we have subscribed to Times Tables Rockstars. Your child has an individual account and can access this via the internet at school and at home.

We are familiarising the children with the sight at school and their log in details will be sent home to enable them to use the sight as part of their homelearning.

School: Bishops Tawton Primary School, Barnstaple

Username: #####

Password: ####

Get the app! TTRS is available for mobile devices via your app stores.



To learn more about this platform, please visit the dedicated parent/carer information page below:

trockstars.com/parents/



Below are some frequently asked questions that have been provided by the company.

FAQs

My child seems to be getting questions up to 12x12 - why is that?

Assuming that's not intentional, make sure they're playing in the Garage or Arena to get the tables we've set for them.

Why can't we login?

The most likely cause is that one of the three bits of information (school, username or password) hasn't been entered as above.

My child has chosen a rock name they're unhappy with - how do we change it?

Ask your child's teacher to reset their rock name so they can choose again when they login.

My child is unhappy with the look of their avatar - what can be done?

Everyone starts with the same avatar, no matter what rock name they've chosen. Simply change the hair, eyes and mouth to suit individual preferences.

Someone has logged in as my child and spent a load of their coins - what can we do?

Let your child's teacher know so that they can refund your child and speak to the class about trust and online safety.

Where is your privacy notice?

<https://trockstars.com/page/privacy>